



BEST  
PRACTICE  
NETWORK

SHARE AND FIND  
BETTER WAYS.

"Growing your  
network is our  
business."



#### OUR MISSION

Linking like-minded organisations to fast track their performance through shared learning, expertise, experience and resources.

#### OUR VISION

To set a new benchmark for networking and best practice sharing in Australian industry.

#### OUR VALUES

Continuous improvement and effective leadership will transform your business.

Direct engagement with peers is a powerful way to increase knowledge.

'Going to the Gemba' is fundamental to our structured learning methodology.

Open communication, integrity and sharing are integral to effective networking.

Member's commitment to each other, ensures the pursuit of excellence and success.

"Networking is often misunderstood or undervalued, yet for those who have experienced the real thing it is considered the most effective tool to grow both a business and its leaders."

**Dirk Crouse**  
Regional Operations Manager  
Fonterra Australia

"I have never been on a site visit where participants have not seen or learnt something new that has been of value to them. I often hear some of our longest serving and most skilled associates comment that they are so familiar with our way of working that they need to see different sites to properly challenge their thinking. As a host, it is terrific to have the input from a fresh set of eyes on a situation that we live everyday".

**Will Day**  
Director  
Leica Biosystems Melbourne

## OUR INVITATION

Being globally competitive doesn't just happen – it requires open, challenging minds to continually strive for best practices. To help you meet this objective, we are offering our valued clients the opportunity to join our new industry based network service – the Best Practice Network. This is a new concept in business networking systems for Australian industry. Our distinctive methodology combines learning from your peers, the industry and the TXM Lean Solutions global network.

Our unique approach sets a new benchmark in business networking. Visiting other companies to learn first-hand, sharing industry practices, learning from international improvement experts. Actively collaborating will challenge and inspire you and your team to achieve more. Why work in isolation reinventing the wheel? Engage with your peers to access vital information quickly, help your business solve problems, and enable you to find better ways to grow the excellence inside your organisation.

## MEMBERSHIP BENEFITS

- › Develop peer-to-peer relationships with other companies facing similar operational issues to benchmark, learn together and collaborate.
- › Visit other businesses, see what they have achieved, gain from their experiences and take ideas back to your own company.
- › Participate in regular networking activities, Special Interest Groups and Training events facilitated by leading industry experts.
- › Join the Best Practice Network 'LinkedIn On-Line Forum' that provides opportunities to ask questions and share ideas.
- › Access the Best Practice Network resource base of lean tools, lean techniques, and suppliers of lean materials.
- › Keep informed of industry trends and key issues for Australian businesses.
- › Challenge your people to develop new insights and help them contribute effectively to your improvement journey.
- › Receive regular information updates via monthly newsletters, blogs, industry news and a dedicated Best Practice Network website.
- › Participate in global benchmarking trips to China, Japan and USA.

## STRUCTURED NETWORKING ACTIVITIES

- › Site Visits
- › Networking Breakfasts with Keynote Speakers
- › Special Interest Groups lead by Industry Experts
- › Forums for Senior Leaders
- › Lean / Operational Excellence Audits
- › Kaizen Events
- › Specific Training Events focused on member needs
- › On-Line forums
- › International Benchmarking Visits

Where possible most activities occur on member sites and include shop floor/Gemba visits. Member companies, as part of their Best Practice Network memberships, are invited to host these activities and share their journey to excellence. Formal processes capture key learnings for the visitor, as well as valuable constructive feedback for the host, in line with our mantra – share and find better ways. A yearly survey will capture member feedback and will ensure that ongoing activities, interests and networking processes are relevant to member needs.

## AREAS OF INTEREST

- › Lean Best Practice and Continuous Improvement
- › Manufacturing and Operational Excellence
- › Lean Sales
- › Lean Customer Service and Enhancing the Customer Experience
- › Change Management and Employee Engagement
- › Leadership and Innovation
- › Maintenance, Engineering and Reliability
- › Supply Chain
- › Knowledge Management
- › Business and Financial Process Improvement
- › Sustainability and Environmental Management
- › Project Management
- › Quality
- › Human Resource Development
- › Occupational Health and Safety

## MEMBERSHIP AND PARTICIPATION

Our members come from a range of industries including manufacturing, the food industry, distribution & supply chain, mining, energy, industrial services, government and agri-business.

Membership fees are for a 12 month period and are based upon:

- › Single Site
- › Multiple Sites

Membership enables 2 people from each site to participate in all Networking activities free of charge. We are committed to protecting and maintaining the privacy, accuracy and security of both the company and personal information of its members.

[Note: 'Specific Training Events' facilitated by leading industry experts are offered at a discount rate to members.]

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**📍 Best Practice Network Office Locations**

**📍 TXM Project Locations**

**📍 TXM Office Locations**

**ABOUT US**

**Victor Caune**

**Best Practice Network Victorian Director**

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With over 30 years of industry experience, Victor is passionate about helping people & organisations learn, network and share knowledge. Victor has had Senior Training and HR roles with Mount Isa Mines; Kenworth Trucks; Olympic Dam; and ACI Fibreglass. Victor established his own training business in 1995,

with an emphasis on Lean Initiatives, Organisational Development and facilitating Industry Networks.

**Gareth Brown**

**Best Practice Network New South Wales Director**

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With 25 years experience in engineering, quality, test and manufacturing, across automotive, aerospace, printing and defence industries, Gareth is passionate about effective leadership and building operational excellence through industry collaboration. Following a succession of leadership roles with the RAAF

and Autoliv, he led Vistaprint Australia (now Cimpress) to Australia's first Shingo Award in 2014.

**Yvonne Hubbard**

**Best Practice Network Coordinator**

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Yvonne has more than ten years of sales, marketing, and customer service experience in manufacturing, education management, logistics and hospitality including multinationals such as Paperlinx, The Ritz-Carlton Hotel and Century 21. Yvonne loves meeting new people and enjoys helping people to share and learn from each other.

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With offices across Australia,  
China, UK and the US.

**TXM LEAN SOLUTIONS**

TXM Lean Solutions is Australia's leading lean manufacturing consulting company with offices across Australia, in China and the US. TXM Lean Solutions works with some of the world's leading companies as well as a huge range of small and medium companies (SMEs) to improve their manufacturing and service performance.

