

BEST PRACTICE NETWORK 2018 NATIONAL WORKSHOPS



BEST
PRACTICE
NETWORK

SHARE AND FIND BETTER WAYS

COACHING FOR IMPROVEMENT - Thursday 22 February

SurfAir Conference and Events Centre, 923 David Low Way, Marcoola QLD 4564

Developing the skills and mindsets for problem solving and process improvement in all team members over time is a critical factor in creating a culture for continuous improvement. Effective coaching can greatly help in meeting this objective, and significantly reduce the 'learning curve'.

This 'Coaching for Improvement' workshop will provide an overview of coaching, why it is important, and present an approach that has proven to be effective. This hands-on workshop will provide all participants with a firm understanding of what it takes to become an effective coach. Participants are asked to bring work examples of A3 storyboards, visual management displays, and simple idea cards that can be used to practice coaching around real world situations.

RECOMMENDED FOR: Directors/Managers wanting to improve coaching skills and drive continuous improvement within their organisations.

Value Stream Mapping for the Office - Wednesday 28 & Thursday 29 February

ANCA, 25 Gatwick Road, Bayswater, Vic 3153

Lean Enterprise is defined as the efficiency in which customer interest is translated into customer satisfaction. Efficiency is measured in terms of lead time, productivity, quality and inventory. It requires a relentless pursuit to drive "Non-Value-Added" waste from the overall system. By redesigning key business processes, waste can be eliminated, providing tremendous benefits to the organization.

- A current state map that serves as a basis for re-designing the enterprise or a selected business processes.
- A future state map that serves as a "what can be" vision.

This practical workshop will work on a selected business process at the host site. Attendees will participate to develop current and future state maps, and an implementation plan to make the future state a reality.

RECOMMENDED FOR: Directors and Managers looking to implement Lean within their Office and Administration processes.

Reducing Time to Market – Applying Lean in New Product / Service Development Monday 5 & Tuesday 6 March

ResMed, 1 Elizabeth Macarthur Drive, Bella Vista, NSW 2153

The decisions made during the design process have significant and long term impact on cost and quality, as well as the ability of the organization to service its markets. This practical workshop will work on a process identified by the host company and will demonstrate how the Product Design process can be re-designed.

- A review of value stream mapping to develop the necessary skills of the participants to create a "current state map".
- Thorough review of Lean Product Design concepts: "voice of the customer", re-using existing knowledge, rapid learning cycles, narrowing design alternatives, concurrent engineering, standard work, and flow processing.
- Development of a lean "future state map" for product / process design.
- Implementation strategies to successfully implement the envisioned future state.

RECOMMENDED FOR: Director/Managers responsible for reducing time to market for New Product/Service Development processes.

EVENT DETAILS

TIMES: 9am - 4pm each day

FEES: One Day Workshop - \$550 for members/\$950 plus GST for non-members.

Two Day Workshop - \$850 for members /\$1250 plus GST for non-members.

(Refund will be issued if 2 weeks notice is given prior to event)

CATERING: All workshops will be fully catered – please advise of any dietary requirements at least two weeks before each workshop.

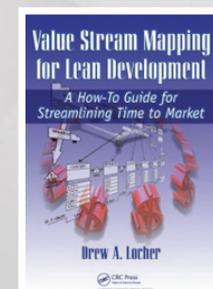
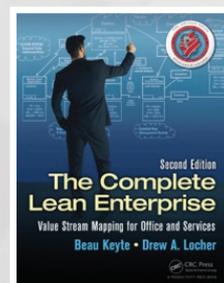
Please Note: Final confirmation of registration for these events will only be made once payment has been received for attendees.

REGISTER
YOUR
ATTENDANCE!

Supply name, role, email and mobile number to:

Kevin Bennett -
Queensland /New South Wales Regional Director
kevin@bestpracticenetwork.com.au
0407 144 963.

www.bestpracticenetwork.com.au



DREW LOCHER

AUTHOR/SHINGO PRIZE WINNER

Drew is currently Managing Director for Change Management Associates. Since 2001, Drew has proudly been a faculty member of the Lean Enterprise Institute (LEI), the not-for-profit organization of the co-author of the landmark book "Lean Thinking", James P. Womack.

He is an approved instructor for the University of Michigan's Toyota Kata and Lean Leadership programs, as well as a TWI Institute certified Job Instruction (JI) instructor.

Drew is also a faculty member of the ThedaCare Center for Healthcare Value, the preeminent organization dedicated to sustainable change in healthcare. In 2004, Drew Locher co-authored book titled, "The Complete Lean Enterprise – Value Stream Mapping for Office and Administrative Processes".

In April 2005, the book won the prestigious Shingo Prize for Excellence in Manufacturing. He published "Value Stream Mapping for Lean Development – a How-to Guide to Streamline Time to Market" in 2008.

His book "Lean Office & Service Simplified: the Definitive How-to Guide" was a 2012 Shingo Prize recipient. His latest book is titled "Unleashing the Power of 3P".