

Value Stream Mapping For The Office – Two-Day Workshop

9:00am – 4:00pm – Wednesday 28 February & Thursday 1 March 2018, ANCA Bayswater VIC

OVERVIEW

Value Stream Mapping is easily understood with a flow of materials and information through a factory to the customer.

How can you **apply this powerful technique in your office**, where there are no physical products moving?

ANCA have a target to cut years off their software development cycle, to provide upgrades to their customers much faster.

In this hands-on workshop, you will learn the fundamentals of Value Stream Mapping (VSM) for the Office with **a real-world example from ANCA**. You will:

- Help Drew Locher and the ANCA team to improve their software development cycle, and reveal process waste
- Develop a current state map and future state map
- Develop an Implementation Plan to make the future state a reality.

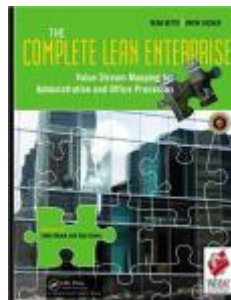
Come and learn VSM for the Office from **Drew Locher** – one of the **world's leading experts in Value Stream Mapping**.



About Drew Locher, Author and Multiple Shingo Prize Winner

Drew is Managing Director for Change Management Associates, and a faculty member of the Lean Enterprise Institute. He is also an approved instructor for the University of Michigan's Toyota Kata and Lean Leadership Programs.

In 2004, Drew co-authored book titled, *"The Complete Lean Enterprise – Value Stream Mapping for Office and Administrative Processes."* In 2005 it won the Shingo Prize for Excellence. And his book, *"Lean Office & Service Simplified: the Definitive How-To-Guide"* was a 2012 Shingo Prize recipient.



Click to watch Drew's VSM Interview

EVENT INFORMATION

Venue	ANCA, 25 Gatwick Road, Bayswater VIC
Host	Mark Patman, Manufacturing Operations Manager
Dates	Wednesday 28 February & Thursday 1 March 2018
Time	9:00am – 4:00pm both days
Business Cards	Please bring for networking
Safety Attire	Long sleeves & pants, safety shoes safety glasses, safety vest
Photos	No cameras or mobile phone photos during the session (the host may be able to provide photos upon request)
Fee	<u>Two-Day Workshop:</u> \$850 + GST for Best Practice Network Members \$1250 + GST for Non-Members

Please arrive early to avoid traffic delays. All Day Parking is available on **Bessemer Road**, very closely located to the ANCA premises. Arrive by **8:30am** for parking, security, registration, induction, etc. This will ensure a smooth session for everyone.

NOTE The host company may refuse entry to people or organisations that are considered competitors or fail to comply with their environmental, health and safety policies, regulations, and instructions.

RECOMMENDED FOR

Operations Managers, CI Leaders,
Product Development Engineers, Office Managers

REGISTRATION

Email Shane Vaughan to register your attendance (shane@bestpracticenetwork.com.au), with:

1. Participant Name
2. Job Roles
3. Company Division/Location
4. Email & Mobile Numbers

Shane will send you a **Payment and Registration Form** to complete your registration.

ABOUT THE HOST COMPANY, ANCA

<http://www.anca.com/>

ANCA is an 100% Australian owned business. ANCA designs and manufactures CNC 5 Axis Grinding Machines through 4 plants globally as well as selling and servicing the machines through another 10 offices and via distributors around the world. ANCA exports 99% of its product overseas within a complex supply chain of low volume but high complexity.